CONCEPTUALIZATION OF WEBOC (WEB BASED ONE CUSTOMS)

The conceptualization of a new home grown system was started few years back by the department. The new software was named e-Customs. The basic modules of GD filing, examination, clearance and associated jobs were tested. Two customs clearing agents were selected who volunteered to file some Goods Declarations (GD) through the new system. At that time machine number was allocated on filing of GD. Some processes were completed manually, as well. Besides testing the system, actual clearance was made on hard copy of GD after manual checking.

Later, FBR constituted a team of customs officers to review this software. The team identified some basic flaws in new software with reference to customs law and business processes on ground. However, the officers showed reservations and recommended improvements.

Given the success of the system at KICT, PICT and QICT, the WeBOC system has now been rolled out to whole of the country with all international airports, dry ports, sea ports, land border stations switching to WeBOC. It is hoped that soon cross border trade between Pakistan and its neighbouring countries will be done through the WeBOC system.

PACCS—PAKISTAN CUSTOMS COMPUTERIZED SYSTEM

Pakistan acceded to Revised Kyoto Convention. Consequently, changes were required in the working of customs. A major component was automation and changes in the customs business processes. In Aug 2002, a document called 'The Vision' was prepared by R&D cell of Pakistan Customs for modernization of computer system. As a result, services of a foreign company, M/s Agility Logistics (previously known as PWC - Public Warehouse Company), were hired for development of new software named 'Pakistan Customs Computerized System' (PaCCS). Finally the agreement with M/s Agility was practically terminated in January, 2012 when WeBOC was rolled out at KICT and PICT.

REGISTRATION FOR WEBOC

The exporter/importers using the WeBOC have first apply for the Unique I.D, for that purpose the person has to provide the following documents which are appended below:-

- **Processing Time:-**
  Whole procedure will takes 2 weeks for issuance of User ID & Password.

- **Documentation for WeBoc**
1. **Request on Letter Head (Original) and Photo Copy.**
   WeBOC Registration Request Letter for Issuing User Id & Password Print this letter on Original Letter Head and 3 take copy of it.
   http://download1.fbr.gov.pk/Docs/2012926129583741SOP.PDF
2. **Membership Certificate**
   Registration is mandatory with regional chamber of commerce. Copy of membership certificate is required.
3. **NTN Certificate**
   Original NTN and photo copy required (photo copy must be attested), Original will return after checking.
4. **Sales Tax Registration Certificate**
   Original Sales Tax Registration Certificate and photo copy required (photo copy must be attested), Original will return after checking.
5. **Rent Agreement / Ownership Papers of Business Premises**
   If your premises (factory) on rent so attached rent agreement also

6. **Electricity Bill of Office Premises**
   Attach electricity Bills of your business address.
7. **Bank Certificate**
   Your bank will issue an account maintenance certificate.
8. **Bank Account Statement**
   Bank statement for the last two months is required.
9. **Government/Semi Government, Embassies, AOP, Companies**
10. Original letter of authority and nomination in favour of authorized persons, signed by the Principal Officer of the organization, company/AOP etc.
11. **Partnership Deed (In Case of Partnership Firm)**
    If you are running partnership business so partnership deed also required.
12. **Nadra Verisys Verification**
    This is your CNIC verification this can be get easily from any Nadra e-Sahulat office, they will charge you Rs.50/- and this provide Slip.
13. **Customs Clearing Agent License (Only for Clearing Agent)**
    This is required for clearing agent. (Form-B)
14. **Customs Shipping Agent License (Only For Shipping Lines)**
    This is required for Shipping Lines
15. **ATL / Online NTN Verification**
    For online NTN verification first, another page will open just write your NTN number there and press search button it will show your NTN details at: - http://regsys.fbr.gov.pk/Registration/onlinesearchTaxpayer.aspx?rand=2.

- **Procedure for WeBoc**
1. Personal appearance is required of the applicants. The applicant has to fill an application along with the essential documents and a pay order of Rs.500/- in favour of Collectors of Customs.
2. Deputy/Assistant Collectorate shall take a digital snapshot of the applicants for manual/electronic record.
3. The authorized officer Deputy/Assistant Collectorate of relevant jurisdiction shall issue a letter address to Deputy/Assistant Collectorate registration along with the digital snapshot of the applicant.
4. The Collectorate will physically examine business premises prior to such verification, if necessary, on their own and shall also do the same if required by the concerned officer.
5. Verification letter shall be issued and sent by the designated email address of the authorized officer of the Collectorate of the regional jurisdiction, to the designated email address of deputy/assistant Collector (registration).
6. All the Collectorates shall communicate the name of the authorized and designated email address for this purpose to Collector.
7. On receipt of the prescribed documents, the registration department will make a file, check all the papers and put up the application to the AD/DC in charge.
8. AD/DC (registration) will validate check for verification of the particulars of NTN/STRN in FBR database through his ID in WeBoc system.
9. He will also obtain online verification of CNICs by using NADRA VERISYS available in his office.
10. On the authenticity of the documents a system generated User-ID/ password will be directly sent to the email of the applicant.

FLOW CHART OF WEBOC REGISTRATION

Visit of Applicants + Documents

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Filling by the Applicants
pay order of Rs.1000/-

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Digital Snapshot taken by Dep/Asstt
Collectorate

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Letter Issuance by D/AC to D/AC (Reg.)
along with Digital Snapshot

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Physical examination of business
premises by Collectorate

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Verification letter issued by Authorized
Officer of Collectorate to D/AC

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Communication of names by authorized
email addresses to Collectorate

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Registration Department will make a
file

↓

Checking of all the papers

↓

Verification of NTN/STRN

↓

Online verification of CNICs

↓

Authenticity of the documents

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System will generate UserID/password